



ELITE<sup>®</sup>  
PROTECTION  
PROGRAM



DIAMOND CARE  
PROTECTION PLAN<sup>®</sup>

QualityGuard+Plus<sup>®</sup>

# PAINTLESS DENT REPAIR CLAIM PROCESS: DEALERSHIPS

In order to promptly resolve a claim, contact the Claims Administrator, NIU of Florida, Inc., Monday through Friday from 8:30 a.m. - 5 p.m. Eastern Time. **888-684-9327**.

**NIU of Florida must be notified immediately within sixty (60) days from the date of loss. PRIOR to repair for authorization. IDEALLY, this will be done while the Member is at the dealership.**

- The Member must provide a full description of the damage to the vehicle and the cause of damage.
- Provided that the loss is covered, NIU of Florida, Inc. will dispatch repair service at their full cost and expense.
- The Dealership must make the vehicle available for inspection if requested by NIU of Florida, Inc.
- The authorization of any claim is made at the sole discretion of NIU of Florida, Inc. They reserve the right to investigate any claim by any reasonable means available. Additionally, notwithstanding the fact that they have provided authorization, they reserve the right to deny any claim in the event of fraud, breach of post-loss conditions or in the event that they determine the claim is not covered for any reason.

## Unverified Claims

In the event a loss occurs within the first ninety (90) days of the coverage term, the dealership should be prepared to fax a legible copy (front and back) of the consumers agreement. Claims submissions on business that is older than ninety (90) days will not be authorized without proof of remittance to NSD.