



Security+Plus®



ELITE®
PROTECTION
PROGRAM



DIAMOND CARE
PROTECTION PLAN®

QualityGuard+Plus®

VALUE PROTECT CLAIM PROCESS: DEALERSHIPS

In order to promptly resolve a claim, contact the Claims Administrator, NIU of Florida, Inc., Monday through Friday from 8:30 a.m. - 5 p.m. Eastern Time. 888-272-5517.

DIRECT DEALER REIMBURSEMENT

- Appraise the vehicle and establish Dealer ACV.
- Establish that the vehicle was involved in a reported accident:
 - The accident appears on the CARFAX (Or other VIN history) report OR;
 - The customer provided a copy of the insurance claim. This can typically be obtained online or by calling the insurance carrier's toll-free phone number OR;
 - The customer provided a copy of the police report.
- Establish the repair amount.
 - Customer provided a copy of the insurance claim OR;
 - Customer provided a copy of the body shop invoice.
- Visit valueprotect.nationsafedrivers.com/redeem-value-protect.
- Click on "CALCULATE OFFER".
- Follow the simple instructions and enter the required information.
- This will display the Value Protect offer. Print the Value Protect offer.
- If customer accepts the offer, the dealer advances the Value Protect amounts and is reimbursed by the program Administrator (NSD Administrators).

REIMBURSEMENT INSTRUCTIONS

- Submit the required documentation listed above to the Program Administrator:
 - Proof of a reported accident from #2 under Dealer Redemption Process.
 - Copy of the CARFAX (or other VIN history) report OR;
 - Copy of the insurance claim OR;
 - Copy of the police report.
- Copy of the buyer's order for the new vehicle OR if the customer did not purchase/lease another vehicle, a copy of the signed odometer statement and proof of title reassignment.
- Payment will be received within 7 business days.