



ELITE[®]
PROTECTION
PROGRAM



DIAMOND CARE
PROTECTION PLAN[®]

QualityGuard+Plus[®]

THEFT DETERRENT/VEHICLE REPLACEMENT CLAIM PROCESS: DEALERSHIPS

In order to promptly resolve a claim, contact the Claims Administrator, NIU of Florida, Inc., Monday through Friday from 8:30 a.m. - 5 p.m. Eastern Time. 888-272-5517.

The customer is responsible for submitting the following documentation to NIU of Florida, Inc. for processing of the claim:

- Legible copy of the FRONT and BACK of the Theft Deterrent Protection agreement / Certificate;
- Legible copy of the Buyers Order for the covered vehicle;
- Legible copy of the Finance agreement for the covered vehicle;
- A completed Vehicle Theft Affidavit (located on <https://www.nationsafedrivers.com/product/theft>);
- Legible copy of the Police Report with complete narrative of incident (available from the Police Department);
- Legible copy of the insurance company Settlement Check which is available from the primary insurance company;
- Copy of the insurance company's Settlement Breakdown Letter which is available from the primary insurance company.

ADDITIONAL REQUIREMENTS FOR REPLACEMENT VEHICLE BENEFIT ONLY:

Please note that the customer is responsible for contacting the original selling dealership to obtain a legible copy of the Replacement Vehicle Buyer's Order and/or Bill of Sale and copy of the Replacement vehicle Finance Agreement.

The customer must complete an Affidavit of Vehicle Replacement and return the form to the Claims Administrator. The form can be obtained online at <https://www.nationsafedrivers.com/product/theft>. A customer can also request that a form be mailed to them by contacting the Claims Administrator at 888-272-5517.

ALL documents submitted to the Claims Administrator **MUST** be completely legible otherwise the benefit will be suspended until legible copies can be obtained. **ALSO**, each claim is distinctive, and the Claims Administrator may request additional information not listed above.

Please be advised that no action taken in the investigation of any claim should be construed as an admission of coverage or liability. The Claims Administrator reserves the right to deny any claim for any valid reasons as described in the contract.